



BUREAU SERVICES

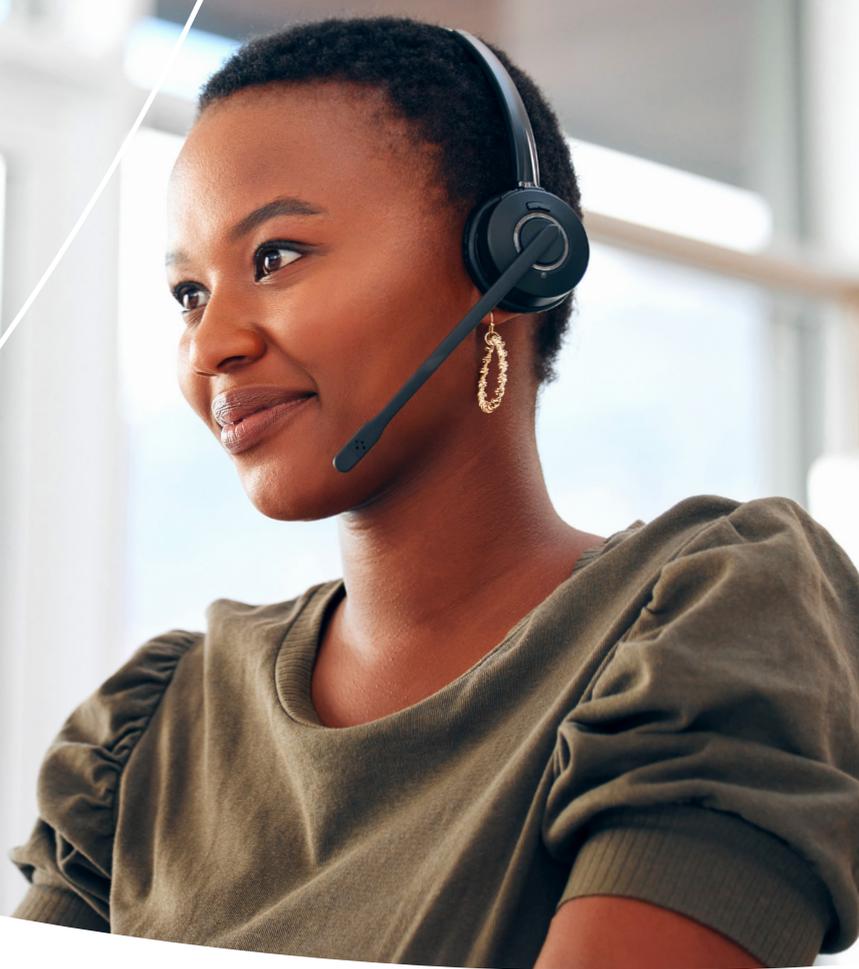
Powerful insights, proactively presented.

A smarter way to manage your fleet.

The Power to Predict

by  track





Specialised fleet management services.

To manage a Fleet that's not only operationally sound, but profitable and compliant too, takes a specialised set of expertise and years of hands-on experience. It's a complicated and intricate combination of asset management, maintenance scheduling, route planning and optimisation, driver management and the all important compliance with regulations. There's many moving parts and it's a lot to handle. You might not have the expertise in-house to successfully take this on, full time; or perhaps you require someone to take over the responsibility a few times a year.

That's where Ctrack Bureau Services comes in: Don't think of a call centre - think of an entire control room with experts, dedicated to managing your fleet requirements, with the Power to Predict.



Reduce risk and minimise safety hazards



Optimise fleet productivity and efficiency



Improve asset management and tracking



Manage and improve driver behaviour



Automate and streamline compliance

A giant leap from mere tracking and reporting to The Power to Predict.

Always on call, always by your side.

Streamline your fleet operations.



FLEET INTELLIGENCE SERVICE CENTRE

Outsource it to the experts.

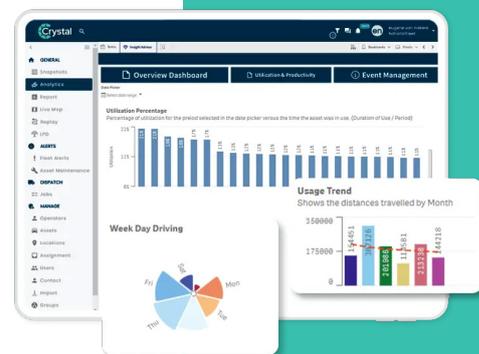
If your fleet requirements have grown to a point where it no longer makes financial or operational sense to manage it yourself, or you would simply prefer not to have that responsibility, then Ctrack Bureau services might be the perfect solution for your business. Instead of dedicating time and allocating additional resources to managing your fleet, you can rely on experienced professionals who specialise in it, to handle your day-to-day operations. Free up your internal resources and concentrate on bigger strategic initiatives to grow your business, with the peace of mind that the experts have a finger on the pulse. You can focus on your business and the running of it, we'll take care of your fleet. Ctrack Bureau services is a fully-fledged fleet intelligence service centre, offering 35 years of expertise and specialised knowledge of the industry and the fleet and logistics category. Ctrack Bureau Services have professionals on hand, who have a deep understanding of what's required behind the scenes to keep the wheels turning. Trust us to provide valuable insights and advice, share knowledge around best practices, and provide recommendations to get the most out of your fleet's performance.



ANALYTICS AND PRO-ACTIVE REPORTING

Stay up to date and informed.

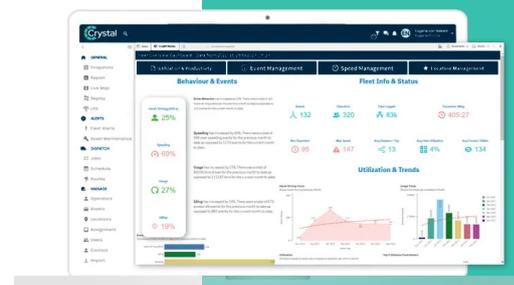
Ctrack Bureau Services offers advanced data analytics and reporting capability, for everything that's important to you in your fleet. Crystal, powered by Ctrack, collects and analyses data from multiple collection points, devices and interfaces, to generate meaningful insights. Through detailed reports and analytics, you can gain a comprehensive understanding of your fleet's performance, identify trends, and make data-driven decisions - without ever having to worry about it yourself. Let us make data driven recommendations on how to optimise routes, monitor key performance indicators, track maintenance schedules, and identify opportunities for operational improvements. Simply sign up and agree on a service level agreement that works for you and let Ctrack take care of what you would like us to manage and when, and how you would like to be kept updated and informed. You can still access all of your own information through your easy-to-use Crystal platform or leave it all up to us.



RISK MANAGEMENT & COMPLIANCE

Save costs and improve efficiencies.

Ctrack Bureau Services can help you achieve cost savings and enhance the efficiency of your fleet operations. As experts on the topic, we have the tools and technologies to analyse data and proactively identify areas for improvement. By optimising routes, reducing idle time, monitoring fuel consumption, and implementing driver behavior programs, Ctrack Bureau Services can help point out areas of improvement which have a direct effect on your bottom line. We also work closely with the governing bodies and regulators in the industry, so when it comes to compliance and risk management, we really have a deep understanding of what's required when adhering to the numerous standards in play. We're always up to date with the latest industry regulations and can assist you in maintaining compliance conveniently, ahead of time. We can assist with safety programs, monitor driver hours, driver behaviour and performance, conduct risk assessments and provide training and support to close any gaps that get identified. By reducing risks and ensuring compliance, you can avoid penalties, protect your company's reputation, and create a safer working environment for your drivers - with the peace of mind that the experts are thinking ahead for you, all the time.



Technical information.

Bureau fleet VAS offerings.

SERVICE	LIGHT	INTERMEDIATE	ADVANCED	ADVANCE PLUS
24/7 - 365 Days alarm monitoring		✓	✓	✓
Adhoc report generation		✓	✓	✓
Automated customised fleet analytic report - 7 day analytics				✓
Customer POI creation				✓
Daily device health report and escalations	✓	✓	✓	✓
Database and cost centre allocation management		✓	✓	✓
Device fault login escalations		✓	✓	✓
Discontinued vehicle removal from software applications		✓	✓	✓
Driver & vehicle license renewal profile creation		✓	✓	✓
Driver ID tag management		✓	✓	✓
Fixed route deviation monitoring		✓	✓	✓
QlikView/BI reporting		✓	✓	✓
Registration and fleet number changes on Ctrack software applications	✓	✓	✓	✓
Setup and schedule of 10 management reports		✓		✓
Setup and schedule of 15 management reports			✓	✓
Setup and schedule of 2 management reports	✓			✓
Setup and schedule of unlimited management reports				✓
Username and password management	✓	✓	✓	✓
Vehicle maintenance profile creation			✓	✓
Vehicle software allocation	✓		✓	✓
Customised reporting		✓	✓	✓
Accident reconstruction report			✓	✓

Bureau camera VAS Offerings.

SERVICE	LIGHT	INTERMEDIATE	ADVANCED
Health check	✓	✓	✓
Credentials management	✓	✓	✓
Parameter management	✓	✓	✓
Assistance with downloading video	✓	✓	✓
Setup of automated alarm signals	✓	✓	✓
Reporting of data usage	✓	✓	✓
General support	✓	✓	✓
Fault logging	✓	✓	✓
Monthly status report		✓	✓
Investigations on request		✓	✓
Accident reconstruction reports		✓	✓
Alarm notifications & monitoring		✓	✓
Driver fatigue notifications and monitoring			✓

Advanced features to plan ahead and optimise your fleet operations.



Safety & Security

- 24/7 Driver monitoring: speed, harsh events, unscheduled stops, vehicle abuse
- Geo-zone mapping and adherence
- Panic alarms
- Tamper alarms
- Stolen vehicle recovery
- Vehicle immobilisation (Illegal movement prevention)
- 1 Hour free bodyguard/ vehicle escorting service
- Air support response services (Available at an additional charge)



Productivity & efficiency

- Fleet management software
- Schedule adherence
- Fuel consumption monitoring
- Daily health checks
- Variety of powerful reports available at your disposal: productivity, safety, traveling time, KM usage, after hours, driver behavior, POI visits, EXCO monthly summary



Driver behaviour

- Optimising driver productivity
- Direct communication with vehicle operators
- Comprehensive data analysed and simplified for your convenience
- Rich fleet analytics data: POI visits and duration count



Asset management

- 24/7 eyes-on-screen route monitoring
- Geo-zone mapping and adherence
- Detailed weekly and monthly reports tailored to your needs



Control (Compliance)

- Dedicated fleet controllers for your entire fleet
- 24/7 Fleet monitoring
- Emergency response
- Consultancy service expert fleet consultants

The Power to Predict

Your all-in-one fleet management solution that goes beyond tracking and reporting.

Get a customised solution with SMART Integrations into your business and individual requirements.

Crystal's scalability extends even further with our SMART Integrations, seamlessly connecting with third-party applications that cater to your specific industry needs. Whether it's activating bespoke SMILE scripts, monitoring trailers, implementing breathalysers, or keeping an eye on temperature in the cold-chain, our unique differentiators can be applied to any industry.

Crystal Analytics is where Telematics and Business Intelligence meet, so that real decisions can be made that not only increase productivity but reduce costs as well. It's big data, simplified - putting the Power to Predict in the palm of your hand.

Professional service centre to outsource your fleet management saving you time and money.

Ctrack Bureau Services offers a fully fledged service centre with professionals to manage your growing fleet, analyse data and proactively identify areas of improvement.



Scan QR Code to instantly chat to a Specialist or contact us at [0860 333 444](tel:0860333444) or ctrack.com to learn more.

